Approved For Release 2002/03/25: CIA-RDP84-00313R000300030004-2

# TINCENTIVE AWARDS

OFFICE OF INCENTIVE SYSTEMS, U.S. CIVIL SERVICE COMMISSION

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Issue No. 65

July / August 1974

# Director's Corner . . .

The close of the fiscal year provides each of us an opportunity to take a fresh, objective look at the incentive awards program -- where we are now, where we came from, and where we want to be at this time next year. This copy of notes is designed to help you do just that!

A basic difference between program managers who are do-ers and those who are procrastinators is that the do-ers outline their specific objectives, establish priorities for them, and then work on them in priority order. If your end-of-year report of program accomplishments didn't measure up-to you, or to management within your agency, it is particularly important that you analyze the weaknesses and develop a fiscal year plan with objectives and priorities for program accomplishment.

Keeping to the schedule may be difficult but your ingenuity and motivation will make the difference between success or failure in achieving the program goals and objectives. There is no substitute for personal commitment. Program results will be directly proportionate to your three I's -- Interest, Initiative, and Industry.

We hope you will join us at the NASS PEOPLE IMPACT Conference in Atlanta, September 28 to October 1, 1974, so that you can share your <u>Interest</u>, <u>Initiative</u>, and <u>Industry</u> with other persons involved in the Incentive Awards Program. I look forward to seeing you there.

Dick Brengel

# Steps in Planning Your Fiscal Year Program

Evaluate Your Program

The longest journey begins with a single step. So take the first step now--evaluate your program. Determine (a) where you have been successful in your past operations, (b) where you are making desirable progress, but there is more work to be done, and (c) where corrective action is needed to improve or to change an undesirable situation. Some of the methods you could use in your evaluation are:

-- compare your program results with those of other agencies or businesses similiar in size and mission and with nationwide averages

--examine the differences between your local organizational units in their use of awards. Consider whether organizational units that are doing well in carrying out their mission are granting special achievement awards to individuals who have earned recognition. Also, whether there is less use of awards in units where organizational achievments need further improvement. Consider whether organizational elements with good potential for employee suggestions are getting reasonable results

--examine tangible benefits from suggestions and from special achievements over the past several years to see if there are any significant trends

--develop a breakdown of cases or benefits on the basis of (a) man-hours saved; (b) supplies, material, or equipment saved; and (c) reduced costs in purchasing or contracting

--analyze the number of suggestions adopted and non-adopted and the time taken to process suggestions to a decision, as well as the backlog of suggestions on hand at the beginning and end of the fiscal year. Establish the reasons for excessive processing time or backlogs.

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## 32nd Annual NASS Conference Program

#### SATURDAY, SEPTEMBER 28

9:00 - 2:00	Exhibit Set-up	
10:00 - 7:00	Registration	
1:30 - 3:15	Federal Government Delegates	Mtg.
	Exhibits Open	_
3:30 - 4:30	Annual Membership Meeting	
4:45 - 5:30	Federal Government Delegates'	Mtg.
	reconvenes	_
7:30 -10:30	Deep South Nite	

#### SUNDAY, SEPTEMBER 29

9:00 - 6:00	Registration
10:00 ~ 6:00	Exhibits Open
12:20 -12:20	Delegates General Assembly
12:20 - 1:10	Luncheon
1:10 - 1:55	Keynote Kick-Off Speaker,
	"Kirk" Kirkpatrick
2:10 - 3:40	General Session (Legal Aspects)
3:50 - 5:00	Workshop Session I
7:30 - 8:30	Delegates Reception
8:30 -10:30	Banquet, Installation of
	Officers and Entertainment

#### MONDAY, SEPTEMBER 30

8:00 - 8:30	Continental Breakfast
8:30 - 9:00	Awards
9:00 -12:00	Exhibits Open
9:30 -10:20	General Session (Promotion)
LO:30 -11:45	Workshop Session II
2:00 -12:45	Luncheon
.2:45 - 1:30	Awards
1:40 - 2:35	Keynote Speaker, Jim Gillie
2:50 - 4:05	Workshop Session III

4:15 - 5:30 Workshop Session IV

#### TUESDAY, OCTOBER 1

3:00 - 8:50	General Session (3 workshops)
9:00 -10:15	Workshop Session V
):30 -11:45	Workshop Session VI
.:45 -12:30	Break and Checkout
1:30 - 1:10	Luncheon
:10 - 2:00	Wind-Up Keynote Speaker
	(Cody Sweet)
:00	Adjournment

registration form for the conference has an reproduced on page 8 of the Notes for ir convenience.

#### w NASS Statistics

ecent news release issued by NASS Headquarters bunced that over \$42 million in awards were i during 1973 for employee suggestions that ad business and Government \$380 million. Awards aling \$42,723,204 were paid in 1973 to employees 127 reporting member organizations of the Nation-Association of Suggestion Systems for their 205 adopted ideas. The 1973 average award

of \$78.65 compared to \$69.26 for 1972, is strong evidence of the continuing quality of employee suggestions. A \$36,070 award paid by IBM World Trade Corporation was the highest single award of 1973. Overall average savings/cost ratio was \$5.70 saved for each dollar spent on the suggestion program.

### NCSL Award Winners Announced

The National Civil Service League has announced the names of winners of the 1974 awards.

Career Service Award for Sustained Excellence -- a major criterion for choosing winners of the award is a record of ten years of outstanding public service. This year's winners are:

John P.Abbadessa Assistant General Manager Controller, AEC

Carl E. Duckett
Deputy Director for Science and Technology
CTA

Dr. John Carol Eberhart Associate Director for Mental Health Research Director, Intramural Research Program National Institute of Mental Health, HEW

David Simonds Johnson Director, National Environmental Satellite Service NOAA, Department of Commerce

Dale R. McOmber Assistant Director for Budget Review, OMB

Ross M. Madden Regional Director, Region 13, NLRB

Thomas D. Morris Assistant Comptroller General, GAO

Dr. Francis J. Mulhern Administrator, Animal and Plant Health Inspection Service, Department of Agriculture

Dr. John E. Naugle Associate Administrator for Space Science, NASA

Career Service Award for Special Achievement —given on evidence of one or more landmark accomplishments. This year's winners are:

Dr. Carolyn Huntoon Head, Endocrine Laboratory NASA Johnson Space Center

James T. Murphy Director of Air Tranportation Security FAA

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